



YOU KNOW YOUR BUSINESS WE KNOW IT

We believe you should have robust technology solutions at small business costs

YOUR BUSINESS NEEDS YOU YOU NEED IT

Your clients come first. We understand. We're a small business too. Being small allows us to be agile and responsive to our clients' needs.

We understand that you need enterprise services on a small company budget. We've spent 30+ years in an environment where balancing needs and resources is at the core of every IT decision.

You want to spend time on your business, not on technology. Our personable project team guides you towards the technology and budget decisions that will help you reach your business potential through IT advancements.

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Our consultants and technicians are subject matter experts, steeped in an understanding of current technology and solutions. Our personable, educational approach not typically associated with IT, makes us the ideal technology partner for the people in your organization who are responsible for your technology and budget.

ROOT PORT. L.L.C.

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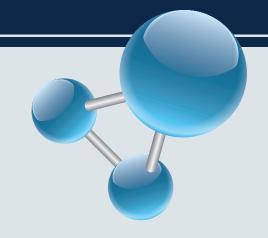
IT INITIATIVES

INFRASTRUCTURE & NETWORK DESIGN, IMPLEMENTATION & SUPPORT

- Office and technology set-up, upgrade or relocation
- Hardware and software procurement, installation and administration
- Connect your employees to your company, your customers and each other
- Cloud computing and support
- Google apps, MS Office 365, email solutions, portal development
- Focused group end-user training
- Overhaul or repair fractured networks
- Managed service, emergency, per incident and pre-purchased support plan

SECURITY & LOSS PREVENTION

- Network audit, design, set-up and monitoring
- Data back-up and recovery
- Disaster recovery, video surveillance and access control for deterrence, monitoring and investigation



NOC (NETWORK OPERATING CENTER)

■ 24/7 Network monitoring, problem reporting and incident response

APPLICATION DEVELOPMENT

- PHP and .NET web, mobile gaming (iOS/Android), and web-based database driven applications
- Effective content and social network focused websites that drive traffic



MANAGED SERVICES

Whether you're a new business, or have simply outgrown your in-house technology support capabilities, our tiered support approach means you pay for only what you need.

From workstation to server support both offsite and on, we provide personalized support by technicians who are subject matter experts in their field.

MANAGED SERVICE PLANS

- Antivirus installation and monitoring
- Automated and remote service
- Complete on-premises support

ADDITIONAL SERVICE OFFERINGS

- Per-incident support; both remote and on-premises
- Discounted pre-purchase plans;
 both remote and on-premises
- 24/7 emergency support; both remote and on-premises

SERVICE PLANS

We understand that you also need a service plan to fit your needs and your resources. So we offer tiered managed service plans as well as per-incident, pre-paid discounts and 24/7 service options.

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